`

**JEAN R. RAMIREZ**

0406738285 | jean\_13\_81@yahoo.com | North Gosford, New South Wales | https://www.linkedin.com/in/jean-r-ramirez/

**Full Stack Developer | Software Engineer | Quality Assurance Tester | Business Analyst | Project Management**

**CAREER HIGHLIGHTS**

***Website development:*** *Over 14 years of experience in developing websites using languages such as C#, C++, PHP, and VB, leveraging my expertise in front-end and back-end development to deliver high-quality solutions.*

***Mobile development:*** *Extensive experience of 12 years in mobile development, specializing in Android (Kotlin, Native Java, Angular, Ionic) and iOS (Objective C), creating feature-rich and user-friendly mobile applications.*

***Quality Assurance:*** *A proven track record of 13 years in manual testing to ensure reliability and usability of websites and mobile applications while using attention to detail and an understanding of testing methodologies.*

***Business Analysis:*** *Demonstrated fundamental understanding in business analysis over 8 years, identifying and defining requirements, conducting thorough analysis, and providing valuable insights to drive effective decision-making and project success.*

***Project Management:*** *6 years of experience in managing projects, overseeing project lifecycles, and ensuring timely delivery of high-quality solutions, while effectively managing resources and stakeholders.*

**Software Experience**

*Operating Systems* Macintosh, Microsoft Windows, Linux, iOS and Android

*Software Development*

Programming Languages: Kotlin, C#, Java, Objective C, HTML, Javascript, Typescript, CSS, VBA, Visual Basic 6, C++ and PHP.

API Services REST and SOAP

Frameworks: Jetpack compose, Vue.js, Bootstrap, ASP.NET, ASP.NET CORE, Ionic, and Angular

Databases: SQL Server, MySQL, and MS Access.

Tools: Jira, Microsoft Visual Studio, Android Studio, Visual Studio Code, Eclipse, MySQL

Workbench, Microsoft SQL Server, and Xcode

**Employment History**

***FULL STACK DEVELOPER (Service Provider) at Airport Terminal Management Inc., Los Angeles, California***

***July 7, 2020 – Present (Remote)***

* Develop and test software to meet clients' needs.
* Implementing solutions using the technical stack
* Develop upgrades for existing applications.
* Monitor quality and performance of applications through testing and maintenance.
* Document all work for future reference.
* Producing efficient code based on requirements
* Testing and deploying programs and applications
* Troubleshooting, debugging, maintaining and improving existing software
* Compiling and assessing user feedback to improve software performance
* Observing user feedback to recommend improvements to existing software
* Developing technical documentation to guide future software development projects
* Formulate efficient database retrieval systems
* Frequently run upgrades on systems
* Utilize information from code libraries to ease and expedite the coding process.

*Environment:* HTML, Javascript, Bootstrap, CSS, C#, ASP.NET Core MVC, REST, MySQL, Kotlin, Azure, Microsoft Visual Studio, Android Studio, MySQL Workbench, Android, and Windows 10.

***SENIOR BACK END SOFTWARE ENGINEER at Diversify Offshore Staffing Solutions(Flight Centre Travel Group Jetmax Division), Queensland, Australia***

***October 18, 2021 - March 1, 2023 (Remote)***

* Refining problems and requirements
* Identifying potential solutions and their suitability
* Implementing solutions using our current technical stack(C#, ASP.NET, REST, SQL, Azure, Vue.js, Jira, and Microsoft Visual Studio)
* Participate in the peer-review and approval process
* Assist with internal system support as required
* Provide advice and mentorship to other members of the team
* Participate in meetings in Australian business hours (AEST UTC +10)
* Consulting, analysing and evaluating the data for reporting.
* Testing, debugging, diagnosing and correcting errors in byojet.com and auntbetty.com.au website.
* Writing and maintaining program code to meet system requirements, system designs and technical specifications.
* Identifying and evaluating inefficiencies and recommending optimal business practices, and system functionality and behavior.
* Utilize analytical skills to verify and document requirements, create task outlines and user stories, and generate sequence diagrams and flowcharts.
* Communicate with stakeholders for analyzing and improving business processes.
* Conducted a comprehensive analysis of the Customer Care system, and created documentation detailing potential areas for improvement.

*Environment:* C#, ASP.NET Core MVC, REST, SQL, Azure, Jetpack compose, Vue.js, Jira, Microsoft Visual Studio,

and Windows 10.

**ASSISTANT MANAGER(Software Engineering) at MobilityOne, Philippines and Malaysia**

**January 2, 2013 – November 30, 2019*(Hybrid)***

* Monitor project and report in to the client and MobilityOne Malaysia.
* Propose and recommend solution to ease project implementation.
* Handles deployment of the Point of Sales system on the client site.
* Coordinate client request and issues to MobilityOne Malaysia
* Defining and documenting client’s requirements.
* Prepare process documentation and provide knowledge transfer to client’s staff.
* Providing technical Assistance, support and training to client’s staff
* Test system for errors and compliance to the technical requirements.
* Identify the source of reported issue and inform the client’s staff or developer concern.
* Develop and modify web applications.
* Develop and modify mobile applications.
* Creation, modification and optimization of SQL procedures.

*Environment:* HTML, Javascript, Typescript, CSS, C#, ASP.NET MVC, Java, VBA, Ionic, .Net, Angular, SQL Server, REST, Microsoft Visual Studio, Android Studio, Visual Studio Code, Eclipse, Microsoft SQL Server,

Android, Windows 7 and Windows 10.

**SENIOR SOFTWARE ENGINEER at Accenture, Phillippines**

**July 19, 2010 – December 21, 2012*(Onsite)***

* Software development VB.net, ASP.net and iOS
* Software testing
* Software documentation
* Handles enhancement as requested by the client.
* Ensure the Article Package created by the Mobile Conversion Hub will be displayed in Accenture Outlook Journal Application
* Modify the application to fix the production issues specially from iOS updates.

*Environment:* HTML, Javascript, CSS, Microsoft SQL Server,.NET(ASP/VB), SOAP, Objective-C, Xcode, VBA, Macintosh, iOS and Microsoft Windows.

***FACULTY MEMBER(Instructor III) at Systems Technology Institute College, Philippines***

**June 1, 2009 - March 31, 2010*(Onsite)***

* Full teaching load of at least 24 units per semester
* Non-teaching activities such as research work, graduate studies, participation in seminars and training, preparation of lectures and library work.
* Checking of homework and examination, student advising and consultation, committee work and participation in school activities.

***SOFTWARE ENGINEER at Symphony Consulting, Philippines***

**July 2, 2007 - January 30, 2009*(Onsite)***

* Designing and coding in Microsoft Visual C++, PHP, HTML, CSS, AJAX, and Javascript,
* Perform testing, debug and resolve software defects and issues.
* Design and create databases, develop stored procedures, functions, optimize database queries, and ensure data integrity and security.
* Documenting software functionality, specifications, and user manuals.

*Environment:* Microsoft Visual C++, PHP, HTML, CSS, AJAX, Javascript, and Windows.

**EducationAL Background**

***Advance Diploma of Information Technology(****ongoing****),*** *Abbey College Australia*

***Master of Science in Computer Science****(unfinished degree), University of the Philippines*

*World Education Services (WES) Canada assessment (Sept. 26, 2018): One year graduate study*

**Bachelor of Science in Computer Science,** STI College

*World Education Services (WES) Canada assessment (Sept. 26, 2018): Two years diploma study*

*Australian Computer Society (ACS) Australia assessment (July 3, 2019): AQF Diploma with a Major in computing*

**ICT Assessment**

**Software Engineer** (April 4, 2024) – Australian Computer Society

Employment after 26 September 2015

**OTHERS**

* **Availability:** Everyday except Saturday during study session while every day during study break(March, June, September, and December)
* **Australian Visa:** Student Visa 500 holder with limited working rights**(**24 hrs per week)
* **Visa Status:** Open to relocating for full-time employment with sponsorship if required.